





'Making the Invisible Count'

A Design Science Research Approach to Predictive Modelling of Electric Vehicle Workplace Charging Loads

iDODDLE — Studying the Impacts of Digitalised Daily Life on Climate Change

June 04th, 2025 | DESRIST Conference

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DPhil (PhD) Candidate School of Geography & the Environment (SoGE) University of Oxford



My educational background blends entrepreneurship w/ operations research

Study Background & DPhil Research Group



Marcel Seger PhD Student (3rd year)

Educational Track



2022 - today

DPhil (PhD) in Geography & the Environment at the Environmental Change Institute (ECI), University of Oxford



2019 - 2022

Honours Degree in Technology Management at Center for Digital Technology & Management (CDTM)



2014 - 2022

B.Sc. & M.Sc. In Management & Technology (Industrial Engineering) at TU Munich





Environmental *Change*Institute



Key Information & Context

Research Objective

Studying the impacts of <u>digitalised daily life on climate change</u> across the domains food, home, energy, and mobility

Funding

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Agenda

Overview

1 Introduction & motivation
Regulatory environment, real-world problem motivation

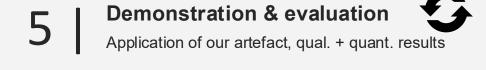
2 Literature review
Prior research

3 Methodology (DSR)

DSR process, sampling approach, data collection

Design & development of artefact

Design cycles 1 – 2



6 Discussion
Review: Main findings and contributions

7 Q&A
Appendix: References and back-up slides







Roll-out of extensive EV charging infrastructure on employee car park

Regulatory environment & real-world problem motivation

RQ1 What are the benefits of coordinated EV workplace charging for firms?

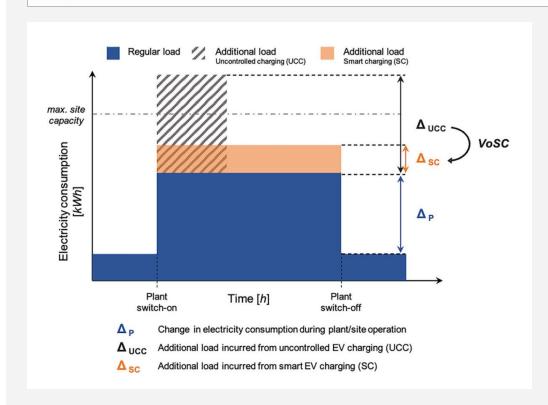


Fig. 1 | Schematic electricity consumption profile of industrial site.



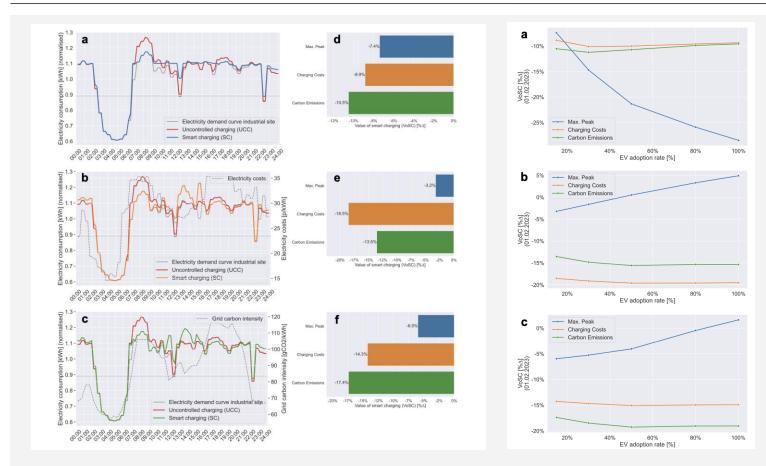
Fig. 2 | Aerial image of employee car park.

Motivation: regulatory context

- Enforcement of recent EU laws add regulatory pressure for firms
 - Corporate Sustainability
 Reporting Directive (CSRD):
 more stringent reporting of
 Scope 3 emissions, including
 employees' commute
 practices to the workplace
 - Energy performance of buildings (EPBD): legal requirement to provide min. 1x charging station on business car parks w/ >20 parking spots ('GEIG' in Germany – in effect since 01.01.2025)

SC strategies yield 28% lower peak loads while reducing charging costs by 9%

Prior work (PhD Paper 1): Overview of key results





Full publication available here:

https://www.nature.com/articles/s44333-025-00032-w



Fig. 3 | Charging profiles differentiated by model type and different EV adoption rates [1]





Firm-specific decision support for predictive modelling of EV charging loads

Overview of prior research

IS for low-carbon energy and mobility systems

- 'Green IS': addressing challenges of sustainability and efficiency in energy and mobility systems [2, 3]
- · Prominent examples of 'Green IS' research
 - Sustainable supply chain management [4]
 - Digital carbon accounting systems [5]
 - Energy-aware business process management [6]
 - Organisational digital decarbonisation approaches for environmental sustainability [7]
- 'Energy Informatics': emphasises the role of digital technology systems in optimising energy generation, distribution, and consumption
- · Prominent topics:
 - Smart grid management [8], decentralised energy systems [9], demand-side energy management [10]

'Research Gap'

- Most studies have taken on the viewpoint of either network operators or electricity market agents [22-25], or electricity market agents [26-29]
- In practice, the decision for building + operating EV workplace infrastructure lies within responsibility of private firms
- Lack of adequate methods, data, and tools for workplace operators

Sustainable transformation of mobility systems

- 'Green IS' + 'Energy Informatics' contribute significantly to the development of EV charging infrastructure
- Recent scholarly work:
 - Optimised load balancing and the integration of renewable energy into charging networks [11, 12]
 - enabling vehicle-to-grid and sustainable charging approaches [13]
 - user-oriented systems have been analysed to improve the EV charging experience, including intelligent navigation to available charging stations, real-time availability updates, and dynamic pricing [14-17]

Smart EV charging

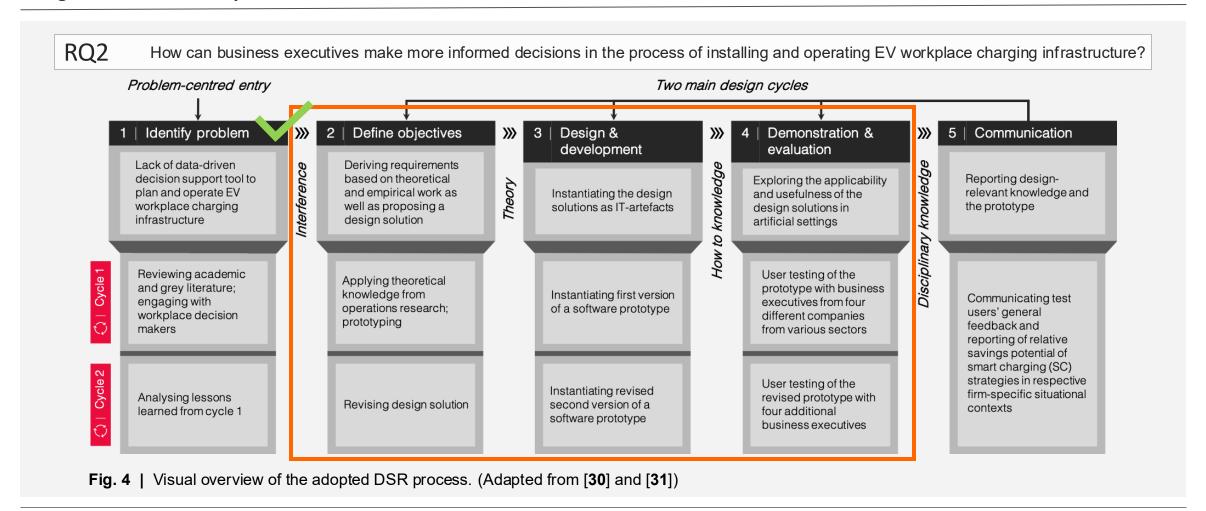
- 'Smart charging' a concept referring to managing electricity loads from EV charging cycles according to pre-defined objectives [18]
 - Review of common objective functions [19]
 - Joint optimisation of the decision on the number of EV chargers to be deployed and the operational decision of charging spot assignments [20, 21]





Developing a digital artefact as decision support tool for practitioners

Design science research process: General overview

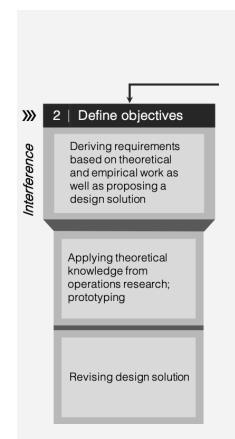






Definition of objectives are informed from operations research

Design science research process: Step 2



Definition of optimisation objectives

Peak min. & valley filling (PM-VF):

$$min z_{PM-VF} = \sum_{t \in T} (P_t + y_t - C)^2$$

Charging cost min. (CCM):

$$min \ z_{CCM} = \sum_{t \in T} y_t * \lambda_t$$

Carbon emission min. (CEM):

$$min \ z_{CEM} = \sum_{t \in T} y_t * \gamma_t$$

(Adapted from [19] and [30])

Fig. 5 | DSR step 2

Proposition of (first) design solution using Figma

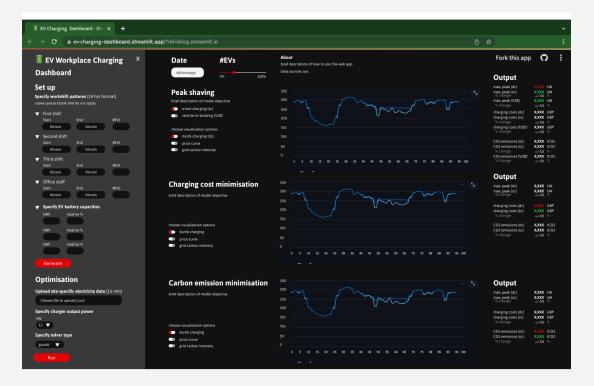


Fig. 6 | Figma design prototype

We used mixed-methods research with a total of eight case study partners

Sampling & data collection

General impression

(functionality), perceived

usefulness & ease of use,

decision-support relevance

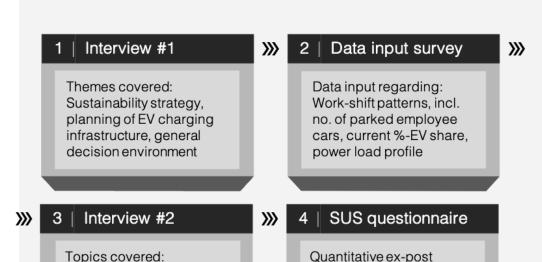


Fig. 7 | Four step data collection procedure for each case study partner

DC	ID	Sector	Electricity consumpt. (p.a.)	Main demand source
1	1	Media & publishing	20,000 MWh	Printing machinery
1	2	Office supplies	232 MWh	Office buildings
1	3	Healthcare	6,137 MWh	Hospital operations
1	4	Pharma	6,000 MWh	Drug manufacturing
2	5	Paper production	197,290 MWh	Production machinery
2	6	Manufacturing	4,000 MWh	Compressed air generation
2	7	Building materials	2,000 MWh	Office buildings, HVAC
2	8	Energy infrastructure	1,724 MWh	Production machinery

Tab.1 | Overview of multi case study sample spanning multiple industries

evaluation: points covered: perceived usefulness &

ease of use, functionality, degree of complexity

03 | Methodology (4 / 4)

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We conducted two semi-structured interviews with each case study partner

Sampling & data collection

General impression

(functionality), perceived usefulness & ease of use,

decision-support relevance

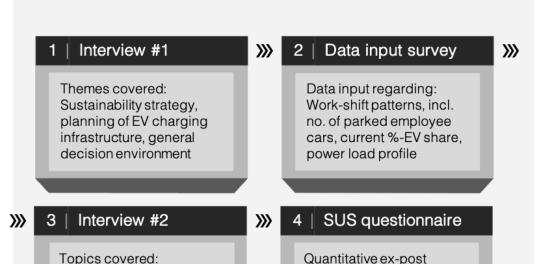


Fig. 7 | Four step data collection procedure for each case study partner

Dogism			Date of i	nterviews
Design	ID	Role of interview partner(s)	Interview 1	Interview 2
cycle (DC)			Duration (mm:ss)	Duration (mm:ss)
1	1	a: Corporate sustainability	26.11.2024	04.12.2024
1	1	b: Finance/energy procurement	(45:39)	(49:54)
1	2	a. Head of facility management	10.12.2024	14.01.2025
1	2	a: Head of facility management	(28:29)	(42:33)
1	3	a: Strategic purchasing	28.11.2024	17.01.2025
1	Э	b: Fleet management	(31:01)	(39:06)
1	4	a: Energy provisioning (engineering)	22.01.2025	21.02.2025
1		b: Head of corporate responsibility	(36:22)	(46:39)
2	2 5	a: Executive assistant CEO	05.03.2025	30.04.2025
2		b: Energy portfolio manager	(36:41)	(49:07)
		a: Sustainability manager	05.03.2025	06.05.2025
2	6	b: Project manager (engineering)	(38:17)	(40:39)
		c: Team lead maintenance	(36.17)	(40.55)
2	7	a: Sustainability manager	11.04.2025	28.04.2025
	'	a. Sustamasinty manager	(47:05)	(29:11)
2	8	a: Engineer sustainability manager	30.04.2025	07.05.2025
	0	a. Engineer sustamability manager	(18:55)	(36:13)

Tab. 2 | Detailed overview of interviewees' roles within the company

evaluation: points covered: perceived usefulness &

ease of use, functionality, degree of complexity

04 | Design & development

The artefact is built in a modular manner using streamlit for visualisation



DSR step 3 (Design cycle 1)

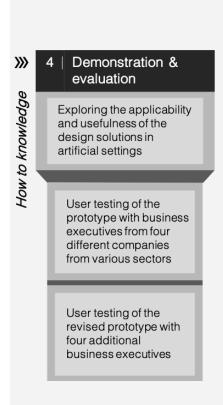
Coding languages & tools python 3 Design & **EV Workplace Charging Dashboard** development Data pipeline Peak Minimisation & Valley Filling (PM-VF) Theory Instantiating the design Max. Peak solutions as IT-artefacts Model formulation Charging Costs GUROBI OPTIMIZATION Carbon Emissions -10% -8% -6% -4% -2% — Uncontrolled charging (UCC) Value of smart charging (VoSC) [%Δ] Instantiating first version **Optimisation** of a software prototype Streamlit Charging Cost Minimisation (CCM) Visualisation 1.2-Instantiating revised second version of a Charging Costs -18.5% software prototype Fig. 8 | First functional prototype (Design cycle 1)





We tested the artefact based on real-world firm-specific data

DSR step 4: Demonstration



DC	ID	Sector	Electricity consumption (p.a.)	Main demand source	Work shifts	# Cars	EV rate (status quo)	Type of analysis
1	1	Media & publishing	20,000 MWh	Printing machinery	AM (06:00–14:00) PM (14:00–22:00) Night (22:00–06:00)	90 80 60	5%	Firm-specific data
1	2	Office supplies	232 MWh	Office buildings	Office staff (08:00–16:00)	50	25%	Firm-specific data
1	3	Healthcare	6,137 MWh	Hospital operations	Fleet (16:00-07:30)	50	10%	Firm-specific data
1	4	Pharma	6,000 MWh	Drug manufacturing	AM (06:00–14:00) PM (14:00–22:00) Night (22:00–06:00) Office staff (08:00–16:00)	100 150 80 300	10%	Firm-specific data
2	5	Paper production	197,290 MWh	Production machinery	AM (06:00–14:00) PM (14:00–22:00) Night (22:00–06:00) Office staff (08:00–16:00)	250 175 80 60	5%	Firm-specific data
2	6	Manufacturing	4,000 MWh	Compressed air generation	AM (06:00–14:00) PM (14:00–22:00) Office staff (08:00–16:00)	100 70 100	30%	Firm-specific data
2	7	Building materials	2,000 MWh	Office buildings, HVAC	Office staff (07:30–17:00)	500	12%	Default load profile
2	8	Energy infrastructure	1,724 MWh	Production machinery	AM (06:00–14:00) PM (14:00–22:00) Office staff (07:00–16:00)	170 30 140	3%	Firm-specific data

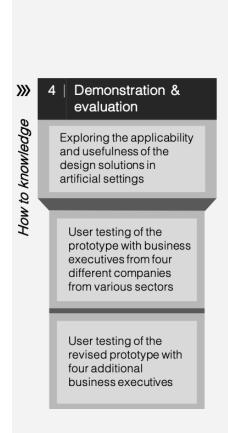
Tab. 3 | Firm-specific inputs from case study partners





We received eight highly relevant design & feature improvements

DSR step 4: Evaluation (Design cycle 1)



DC	ID	Quote from interviews (round 2)	$\begin{array}{c} \text{Timing} \\ \text{(mm:ss)} \end{array}$	$\begin{array}{c} { m Qualitative} \\ { m code(s)} \end{array}$	Prio.
1	1b	"Something I might even wish for more is this: You've now () taken the load profile of a single day at our site and analysed it. As a complement or extension, one could perhaps create some kind of average."	16:07	Aggregated analytics	High
1	1b	"In Germany, we also have () a dynamic tariff. () You can basically take the numbers themselves and, in the end, go back to all time periods, even into the past. () [Then], of course, you can also retrieve the German prices from the website."	18:10	Germany-specific market price data integration (entso-e)	High
1	1b	"And regarding CO_2 — specifically grid carbon intensity— I'm not sure if there are actually data available for download to display them properly here. But there is something called the Electricity Map. Do you happen to know it? () And there, of course, you can also specifically check for Germany what the electricity mix is on a given day."	21:01	Germany-specific grid carbon intensity data integration (electricity maps)	High
1	2a	"And what I would actually find really interesting: is that also dependent on the seasons, depending on what kind of strategy I might want to pursue at the time? And to actually simulate something like that?"	23:02	Seasonal effects / aggregated analytics	High

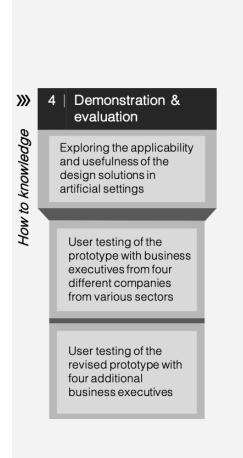
Tab. 4 | Qualitative codes from second round of interviews (excerpt)





We received eight highly relevant design & feature improvements

DSR step 4: Qualitative evaluation (Design cycle 1)



			_		
1	2a	"What would actually be interesting for me personally as a user would be to have a document to understand what the system is doing with the value I'm changing—just to have a sense of security. I don't like blindly trusting technical systems 100%, and even if they've proven themselves many times, I just like to know: what exactly is changing here? Maybe also what assumptions are being made when I change something—and does that also affect the validity of my result?"	26:43	User guide	High
1	2a	"What I always find quite practical is having an export function for the respective charts. () Maybe a CSV file, and possibly also an export version in high resolution that I can use in presentations or similar [outputs]. I also always like to look at the numbers in a CSV—just to get a feel for it myself."	34:11	Export function of data/graphs	High
1	3a/b	"As a next step, it might have been interesting, for example with the costs or other metrics, if the unit were simultaneously scaled up—what does that mean? For instance, with CO ₂ emissions, if you want to use that for sustainability reports. What also would have been interesting is the absolute amount and what the reduction actually is." [3a] "To say: this is a fact, this is what we actually achieved." [3b]	24:54	Quantification of absolute savings	High

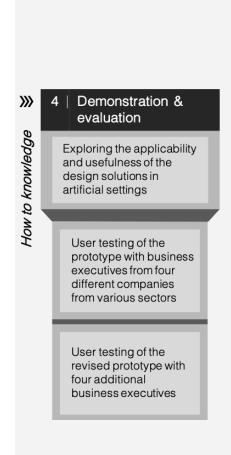
Tab. 5 | Qualitative codes from second round of interviews (excerpt)





SUS score of 87% after DC 1 indicates high acceptability

DSR step 4: Quantitative evaluation (Design cycle 1)



No.	System Usability Scale (SUS)	Resp	onse	Γ	Distribution		
			'strongly disagree			` /	
		to 's	trongly	agree	e' (scor	re: 5)	
1	I think that I would like to use this system fre-	*	-	-	•	\rightarrow	
	quently.	1	2	3	4	5	
2	I found the system unnecessarily complex.	•	•	-		\rightarrow	
		1	2	3	4	5	
3	I thought the system was easy to use.	*	-		•	-	
		1	2	3	4	5	
4	I think that I would need the support of a techni-		•	-		\rightarrow	
	cal person to be able to use this system.	1	2	3	4	5	
5	I found the various functions in this system were	*	-		•		
	well integrated.	1	2	3	4	5	
6	I thought there was too much inconsistency in this	•	•		-	\rightarrow	
	system.	1	2	3	4	5	
7	I would imagine that most people would learn to	*		+	•	*	
	use this system very quickly.	1	2	3	4	5	
8	I found the system very cumbersome to use.		•			\rightarrow	
		1	2	3	4	5	
9	I felt very confident using the system.	*		•			
		1	2	3	4	5	
10	I needed to learn a lot of things before I could get	•		•		\rightarrow	
	going with this system.	1	2	3	4	5	

Total Score 87%

'Excellent'acceptable

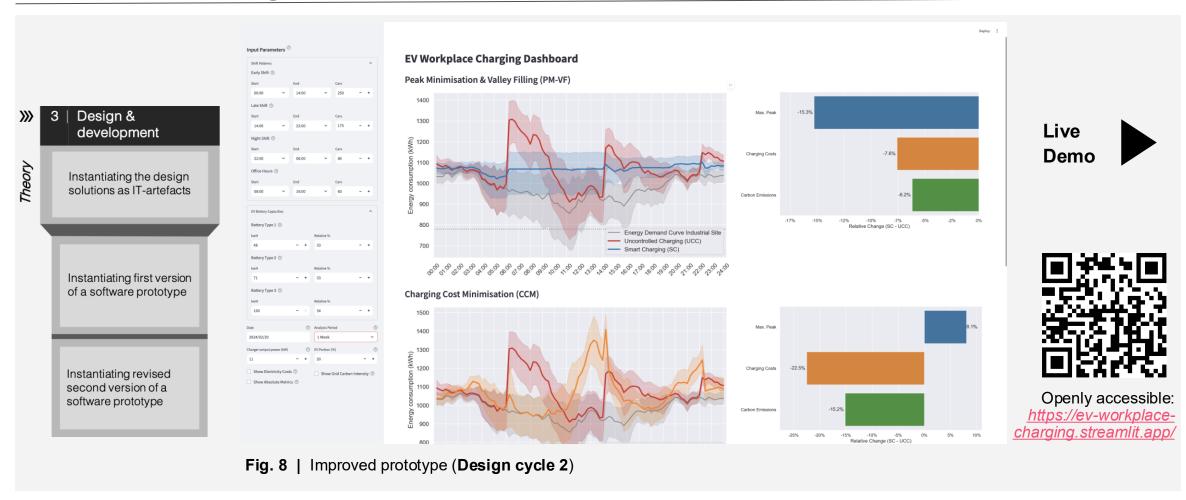
Tab. 6 | Quantitative evaluation using the System Usability Scale (n = 4) (DC 1)





Enhanced artefact incorporating feedback from design cycle 1

DSR step 3 (Design cycle 2)

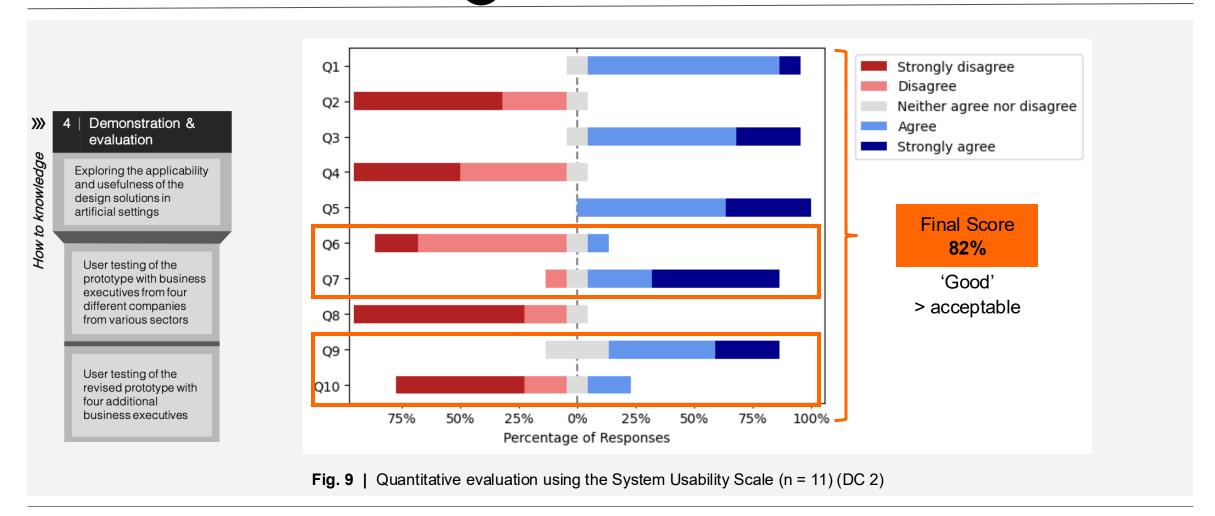






Final SUS score indicates high acceptability among prospective users

DSR step 4: Quantitative evaluation (Design cycle







Our research contributes to DSR through 'exaptation'

Main take-aways

Summary

- We build a digital artefact using Streamlit to assists workplace decision makers to more accurately predict the impact of EV workplace charging
- We designed, built, and evaluated the prototype through two rigour design & evaluation cycles, collecting qual. + quant. data from eight case study partners (medium- to large-sized firms in Germany)
- With a total SUS score of 82%, we deemed the prototype as acceptable.
- Going forward, we will open-source the web application to the public.

Contribution to theory

- Decision type: 'Decision support system'
 - Guiding workplace decision makers with building and operating EV workplace charging infrastructure
- Core contribution through 'exaptation', i.e. repurposing existing optimisation algorithms for dedicated applications in workplace charging decision contexts

Selected quotes: perceived usefulness

"I actually find this **really useful**. Because I think a lot of companies still have no real idea of the challenges that come with electrification in general, and with reducing CO₂ emissions. And just getting an overview of what's basically out there and how things can be optimised is, I think, a huge help for any company."

Case study ID: 4a [Pharma]

"But it's just nice to be able to argue using valid data, and I think data will become increasingly relevant in the future anyway. And of course, all this information is something I'd otherwise have to gather myself with a lot of effort. Having it all from a single source—just entering my own values, which I already have—that's a great solution."

Case study ID: 2a [Office supply manufacturer]









...and a special 'thank you' to my collaborators Christoph and Marc-Fabian and my supervisors Charlie and Christian



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Thank you for your attention!

Any Questions?

Please **reach out** to discuss potential further collaboration



Environmental Change Institute

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Semi-structured interview guide

Interview 1 (excerpt)	Interview 2 (excerpt)
Introduction	Introduction
 Decision Context and Scope 	■ First impressions of web application
 Criteria Identification 	■ Ease of use
 Stakeholder Involvement 	 Information visualisation
 Information Gathering and Evaluation 	 Real-world applicability
 Decision-Making Challenges 	Decision support
	Improvement and feedback
Closing Questions	Closing Questions

$X \mid Appendix (2/8)$





We benchmark each model type against uncontrolled charging (UCC) [$^{\circ}\Delta$]

Approach: Outlining four-step structure

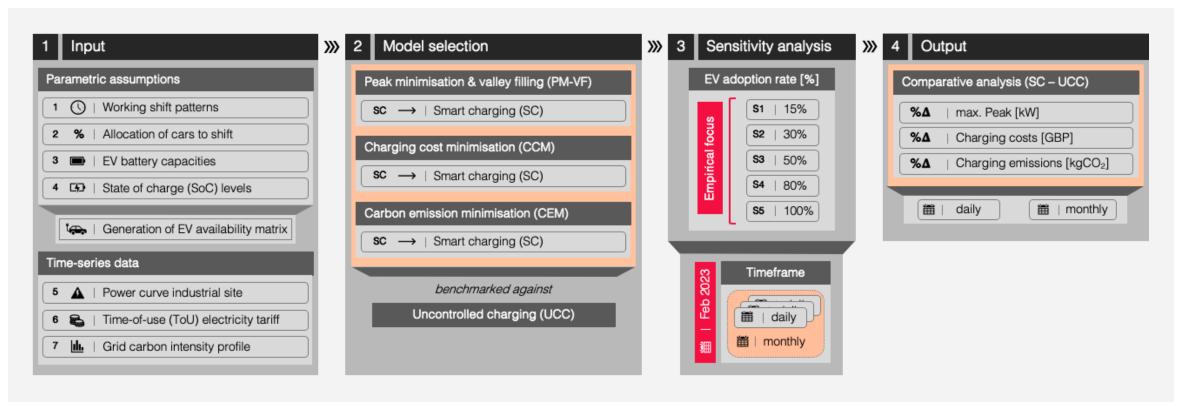
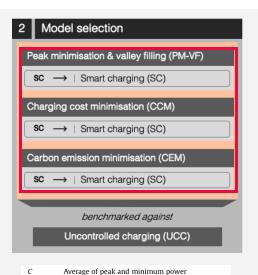


Fig. A1 | Schematic overview of our modelling framework. Step 1: Specification of input parameters. Step 2: Selection of model, assessing (i) peak minimisation & valley filling (PM-VF), (ii) charging cost minimisation (CCM), or carbon emission minimisation (CEM). Step 3: Sensitivity analysis with varying EV adoption rates [%] and temporal scale. **Step 4:** Computation of model results for each objective function in relative terms (% Δ).

Each model pursues a different optimisation goal, yet w/ identical constraints

Methods: Drawing from operations research (OR)

Peak	min. & valley filling (PM-VF):	Charging cost min. (CCI	M): Carbon emission min. (CEM):
min	$z_{PM-VF} = \sum_{t \in T} (P_t + y_t - C)^2$	$min \ z_{CCM} = \sum_{t \in T} y_t * .$	$\lambda_t \qquad min \ z_{CEM} = \sum_{t \in T} y_t * \gamma_t$
[1]	$s.t. y_t = \sum_{m \in M} x_{mt} f_{mt}$	$\forall t \in T$	Total charging load
[2]	$-p_{max} \le x_{mt} \le p_{max}$	$\forall \ t \in T; \ m \in M$	Charging power restrictions
[3]	$0 \le E_m^{ini} + \sum_{k \in T \mid k \le t} x_{mt} f_{mt} \le$	$\leq E_m^{cap} \ \ \forall \ t \in T; \ m \in M$	Battery capacity restrictions
[4]	$E_m^{fin} = E_m^{ini} + \sum_{k \in T \mid k \le t} x_{mt} f_{mt}$	$\geq E_{T+1} \ \forall \ t \in T; \ m \in M$	Minimum state-of-charge (SoC) requiremen
[5]	$0 = x_{mt}(1 - f_{mt})$	$\forall t \in T; m \in M$	Logical operator ensuring car availability
	$C = \frac{max(P_t) + min(P_t)}{2}$		Constant C
	$f_{mt} = \begin{cases} 1, & \text{if EV } m \in M \text{ is parked at } \\ 0, & \text{otherwise} \end{cases}$	workplace at time t ∈ T, otherwise	Definition of car availability matrix



	consumption of building
E_{T+1}	Energy needed for next trip
E_m^{cap}	Battery capacity of EV m
E_m^{fin}	Final battery energy of EV m
E_m^{ini}	Initial battery energy of EV m
F	EV presence matrix
M	Set of EVs
N	Set of time intervals
P_{ui}	Power consumption of building in interval i
$Q^{(i)}$	Set of intervals prior to interval i
T_m	Charging/discharging period of EV m
m	Electric vehicle (EV)
p_{max}	Maximum charging or discharging power
t_m^{arr}	Arrival time of EV m
t_m^{dep}	Departure time of EV m
χ_{mi}	Charging/discharging power of EV m in interval i
y_i	Total load for charging/discharging the available
	EVs in interval i
i	Time interval

For further references, see [19, 30].

300 Awer (KW) 250 250

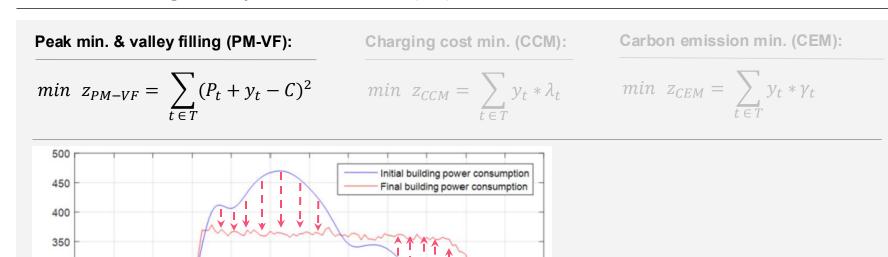
150

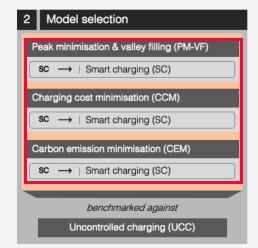
No cars

available

Each model pursues a different optimisation goal, yet w/ identical constraints

Methods: Drawing from operations research (OR)





$$C = \frac{max(P_t) + min(P_t)}{2}$$

Mathematical Objective Function

Minimising the least square difference:

$$min z_{PM-VF} = \sum_{t \in T} (P_t + y_t - C)^2$$





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Overview

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